

United States Postal Service®

# INDUSTRYALERT

May 31, 2019

## IV Solutions Center® New Hours of Operation Starting June 1, 2019

Effective June 1, 2019, the Informed Visibility® (IV®) Solutions Center will change its hours of operation, closing daily at 5:00 p.m. Central Time. This change is being made due to extremely low call volume after 5:00 PM.

After June 1, customers who contact the IV Solutions Center will be able speak with a representative between the hours of 7:00 a.m. and 5:00 p.m. Central Time, Monday through Friday.

The IV Solutions Center can be reached by calling 1-800-238-3150 (press option #2) or by sending an email to [InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov).

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